

# ANNUAL REPORT 2023



Family  
Promise  
of Spokane





# ABOUT FAMILY PROMISE OF SPOKANE

With the issue of family homelessness remaining at crisis levels, Family Promise of Spokane has created a strategic plan. We want to change the future for 1,000 families each year. In 2023 we were able to serve 1,753 kids & adults.

2023 was a year full of growth and engagement as we increased local partnerships and connections that integrate families into neighborhoods. With your help, Family Promise of Spokane truly believes we can end family homelessness—right here in our own community. The following pages show how we are working towards that goal.

## A LETTER TO OUR CONTRIBUTORS

At Family Promise of Spokane, we value *intentional innovation* and in 2023, we even pushed the limits of what we thought that meant! This journey began when, in 2017, we **decided to take responsibility for every family in Spokane County who was at risk or experiencing homelessness**. In taking responsibility for our community's vulnerable families, we also began to creatively seek solutions, often solutions that no one in the social service sector had even thought of or tried before.

This daring approach gained a lot of traction in 2023 and we unified every part of our organization around a central purpose: reaching successful outcomes for our families. We invested heavily in our data, tried new strategies for incentivizing landlords, made bolder asks of you, our supporters, and prioritized the families we serve as the center of it all. And these intentional choices produced revolutionary results this year:

- **40% more families** moved into permanent housing through our program this year, compared to our program last year.

- In partnership with the City of Spokane Valley, we piloted a Fast Leasing and Sustainable Housing program (FLASH) that intervenes early to help families avoid homelessness altogether, never having to use an emergency Shelter. Currently, the average stay in homelessness for families in this program is less than **5 days** compared to a 45 day stay in our Emergency Shelter.
- **95% of our families** are still in permanent housing two years after their move-in.

As we look ahead to 2024, we remain laser focused on stabilizing and increasing the positive success we've had in 2023. This will include:

- Opening a location in Spokane Valley, providing increased services to our neighbors in East Spokane County.
- Finishing many capital improvement projects, including adding a multi-sensory playground on our main campus on Mission & Napa.
- Adding bi-lingual case managers to serve multilingual families.

There's a lot to be excited about! Your support has been instrumental in these achievements, and I am immensely grateful for your commitment to this vision. As we look ahead to 2024, I would love to invite you to Come and See this success for yourselves! You can RSVP for a visit at [www.familypromiseofspokane.org/visit](http://www.familypromiseofspokane.org/visit) Let's keep up this important work of building a stable community where every family thrives.

Joe Ader  
Executive Director  
Family Promise of Spokane

# PREVENTION & HOUSING

**632**

kids & adults prevented  
from entering  
homelessness.

**1753**

kids & adults served at  
Family Promise of  
Spokane in 2023 alone.



**193 + 161 = 354**

Kids

Adults

kids & adults  
housed

**(THAT'S 102 FAMILIES  
PERMANENTLY HOUSED!)**

# SHELTER

For those who need emergency shelter, we provide holistic hospitality... everything a homeless family needs to get back on their feet.



## 5 days

is the average stay in our FLASH program compared to the average stay of 45 days in our shelter.

## 2

new locations: One next to our main facility, and another in Spokane Valley.



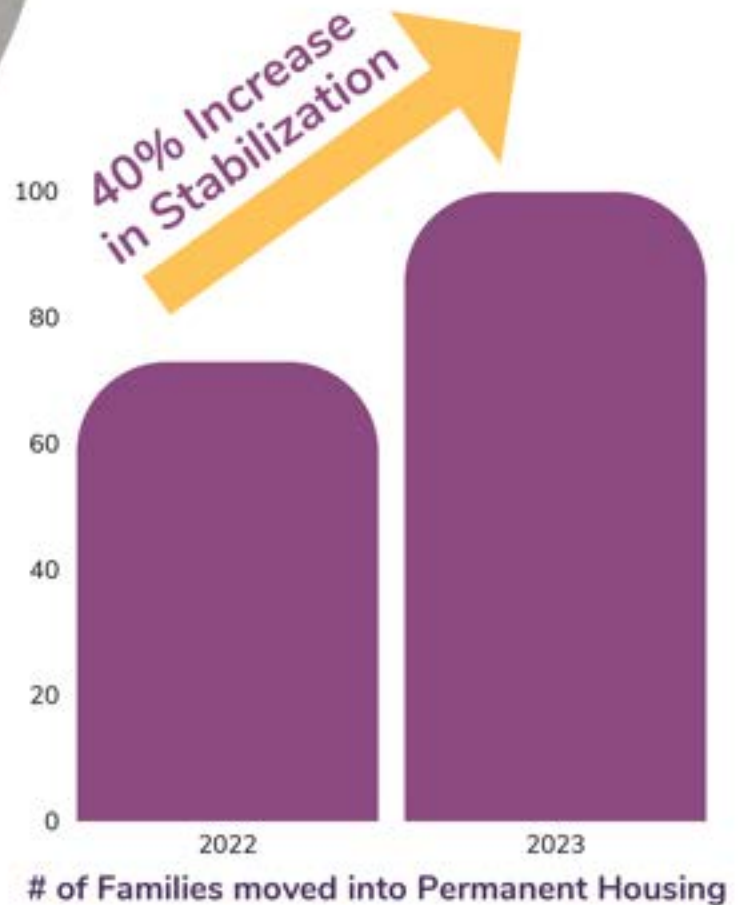
# STABILIZATION

Stabilization helps families not only succeed today, but helps them remain stably housed, financial capable and assist with career paths tomorrow.



95%

of those who used our stabilization program remained stability housed after 2 years.

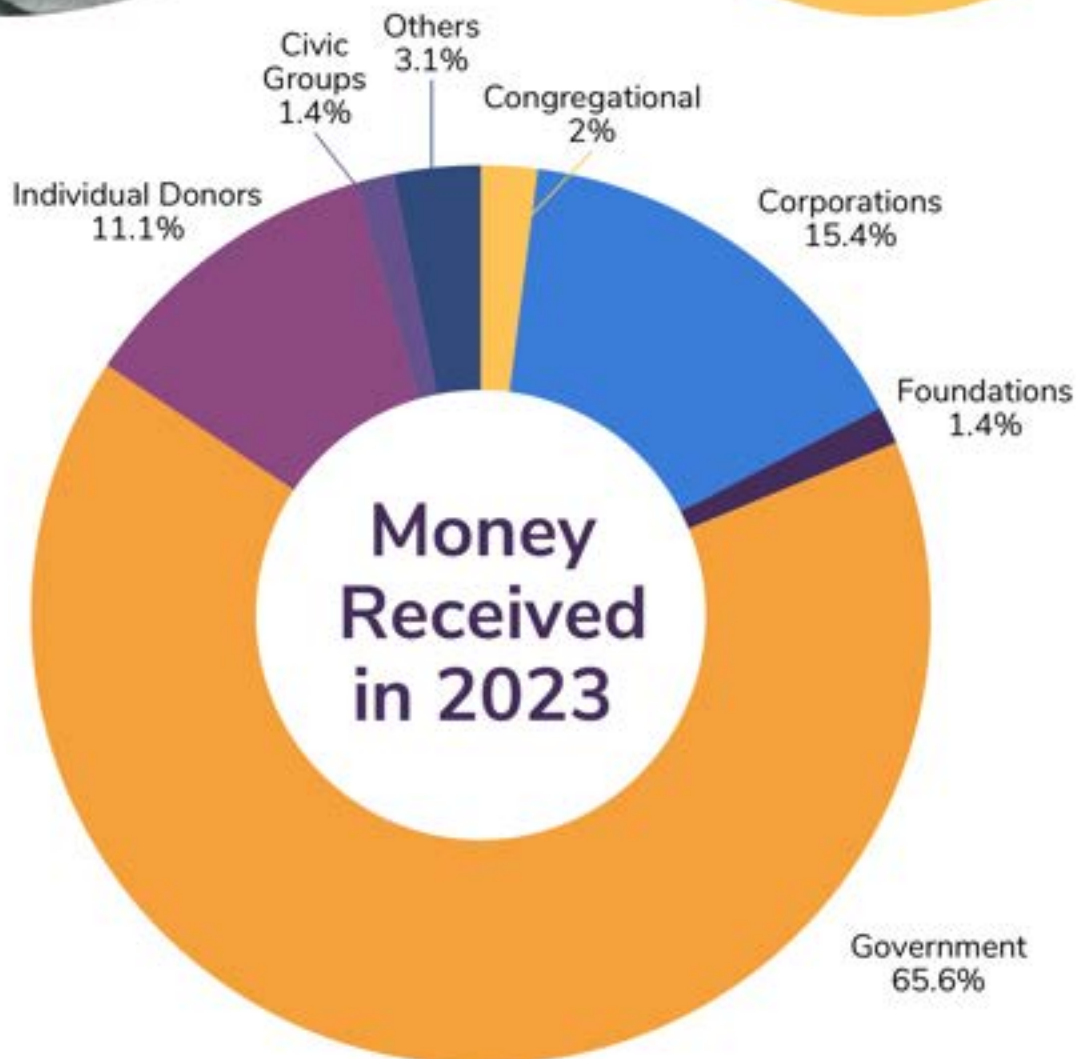




# FUNDING & FINANCIALS

**\$4,668,704**

total expenditures in  
calendar year 2023





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